

## EMERGENCY ASSISTANCE

If it is a life threatening emergency, always call 911 first. After regular business hours, weekends and holidays, contact the 24 hour emergency response number at  
**(740) 260-3206.**

## GUERNSEY COUNTY BOARD OF DD MISSION STATEMENT

The mission of the Guernsey County Board of DD is to ensure the quality of services that enhance the lives of individuals through effective use of available resources.

## COUNTY BOARD CONTACTS

Guernsey County Board of DD  
60770 Southgate Road  
Byesville, Ohio 43723

<http://www.guernseycountydd.org>

Phone~(740) 439-4451

Fax~(740) 432-7882

Superintendent ~ Kellie Brown

Director of Medicaid/SSA Services ~ Tanya Hitchens

SSA ~ Misty Angle

SSA ~ Jenny Brandt

SSA ~ Patrick Reineccius

SSA ~ Heather Woodard

SSA ~ Karrie Lafferre

SSA Assistant ~ Kelli Johnson

SSA

Revised 6/8/10

SSA

*Service & Support  
Administration*

GUERNSEY COUNTY BOARD  
OF DD

Phone: 740-439-4451

## What is Service & Support Administration?

SSA's ensure coordination across agency and professional lines to develop and attain services/objectives for individuals with developmental disabilities and ensures that services (i.e., information and referral, service placement, service coordination, crisis intervention, advocacy and service monitoring) are accessible or provided to all eligible individuals.

SSA's are the single point of accountability for individuals with developmental disabilities. They ensure a continuum of services by:

- Assessing the individual's need for services,
- Developing and revising the individual's service plan (ISP),
- Establishing the individual's budget for services,
- Assisting the individual in choosing providers,

- Ensuring that the individual's services are effectively coordinated and provided by appropriate providers,
- Monitoring the implementation of the individual's ISP,
- Providing quality assurance reviews,
- Ensuring the individual has a designated person to provide daily representation,
- Providing Information, Referral, and Linkages for services,
- Providing crisis intervention when needed,
- Providing eligibility determination for County Board services,
- Determining Major Unusual Incidents (MUI) and providing follow-up and prevention planning.

## Who is Eligible for Services?

SSA services are available to Guernsey County residents who have evidence of developmental delays (before the age of 22) or documented life-long disabilities and at least three areas of substantial functional limitation on the Ohio Eligibility Determination Instrument (OEDI). Services are provided only by consent of the individual, legal guardian or parent of a minor.

## How Do I Request Services In Guernsey County?

You may call the Guernsey County Board of DD at (740) 439-4451 during normal business hours (7:30am- 3:30pm, Monday-Friday). Anytime after, you may call and leave a message and someone will get back with you as soon as possible on the next working day. You may also stop in the office at 60770 Southgate Road, Byesville, Ohio 43723. (Located across the street from the Cambridge Country Club).

SSA