

Service and Support Administration & Waiver Services



SSA/Medicaid Director
Tanya Hitchens Ext# 34

Service and Support Administration (SSA) provides services to children (age 3 and above) and adults with MR/DD, their families, and guardians by supporting them to choose goals and/or services to help them be successful. The SSA serves as the individual's single point of accountability by providing service coordination with several community agencies and across several systems. Individual choice is what drives the entire process including eligibility, assessments, Individual Service Plan (ISP) development, budgets for services, provider selection, quality assurance reviews, designation of a daily representative, monitoring of all services, and emergency interventions.



SSA Assistant Karrie
Lafferre EXT# 35

SSAs also assist individuals with MR/DD to maintain living in their communities through assistance of waiver services, supported living, and respite services. The services range from drop in services to 24 hour per day services. These services can be funded through Family Resources, Supported Living Services, or Medicaid funded Level One and Individual Options Waivers. Currently, the board serves 4 individuals on Supported Living, 5 on Level One Waivers, and 52 individuals on Individual Options Waivers.

In addition to these services, since 1992, the Board purchased five homes in Byesville and Cambridge with the assistance of Capital Housing dollars to provide housing with reduced rent to individuals with MR/DD and their families.



SSA Heather Woodard
EXT# 39



SSA Patrick Reineccius
Ext# 49



SSA Misty Angle
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SSA Erin Dunigan
Ext# 38



SSA Jenny Brandt
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